



NEW YORK CITY DEPARTMENT OF CORRECTION

Joseph Ponte, Commissioner

Ava B. Rice, Agency Chief Contracting Officer

Central Office of Procurement

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NEGOTIATED ACQUISITION SOLICITATION

Paging System and Services via WiFi and Cellular
PIN 072201446MIS

Closing Date for Receipt of Expression of Interest: Monday, June 8, 2015 @3:00PM

The New York City Department of Correction (DOC) intends to negotiate and award a contract for a "Paging System and Services Via Wifi and Cellular" in order to replace DOC's current paging devices/system with a more robust system that has additional functionality and capabilities. It is estimated that DOC will require 250 devices initially with the possibility of expansion.

Ideally the system should come as close as possible to offering the following functionality:

Messaging Devices Capable of the following functionality:

- Fully functional via both cellular and Wi-Fi signals (802.11 b/g) (not radio/fixed transmitter based)
- Messaging platform to individual or group communication
- Individual to Individual communication
- Individual to Group communication
- 99.99% reliability of message delivery within under 60 seconds when device is within range of a cell tower and/or actively connected to a Wi-Fi network.
- Two-way texting communication, that is completely transparent and recorded.
- Devices must be very rugged and durable.

Critical Messaging Platform Capable of the following specifications:

- Communication with Device Users through a Cloud Based Application capable of communicating with the devices listed in item #2, along with android and iPhone/iPad communication devices, SMS, or web access:
- Cloud based device management
- Encryption of Messages
- Ability to dial a number, enter a call back number
- Have a message delivered to a user and/or group
- Paging with delivery confirmation and tracking
- Reporting showing delivery confirmation and tracking, along with device status (on/off), and recording of text messages sent/received to each device, ability to see if messages were read and ignored, or when a response to the message was sent and to whom.
- Ability to override mute for urgent messages.

Monthly Cellular Services capable of supporting the services offered in items above. To be paid by the awarded contractor directly to a cellular services carrier on DOC's behalf.

Submission in response to Solicitation:

Vendors that are interested in providing these services/paging system with the above functionalities, are invited to indicate so by submitting a letter summarizing the services/system offered by the vendor.

The responsive letter to the solicitation is limited to ten (10) pages at no smaller than 12 point type, Arial and/or Times New Roman Font. Excess pages and extraneous materials or appendices will detract from the overall quality of the response.

Communications with representatives from DOC concerning this request, by you or on your behalf, are NOT permitted during the submission process (except as specified below).

If you have questions or require clarification on any aspect of this solicitation, please forward the request via email to: Cassandra.Dunham@doc.nyc.gov. DOC will post answers to questions posed by vendors at <http://www.nyc.gov/html/doc/html/contracting/contracting.shtml> as soon as possible during the solicitation period.

DOC will not be responsible for any expenses in the preparation and/or presentation of responsive submittals, or for other disclosure of any information or material received in connection with the solicitation.

DOC reserves the right to request additional information or clarification, if necessary.

Responses must be received no later than Monday, June 8, 2015 @3:00PM_by email to Cassandra Logan Dunham, NYC – Department of Correction at Cassandra.Dunham@doc.nyc.gov